

Blue Cross Physician Directory Web Instructions:

BCBST: For plan confirmation call (888) 995-7786

<https://www.bcbst.com/>

On main screen, far right: +Find a Doctor
Click on FIND A DOCTOR (again)

Option A: you know the doctor's name

If you have a DOCTOR's name, insert Firstname
LastName (google name if you don't know spelling,
don't guess!)

Enter Name & location of Doctor:

Option B: find a new doctor or don't know the name

1. Click 'Advanced Search' under Search button
2. In "Advanced Search screen,
(a) insert city (b) under Product, select Network E, S or P



3. Once you see a list, on the left you can narrow list and select "Internal Medicine" under 'Speciality'

CONFIRM the plan with the DOCTOR & BLUE CROSS (number above) !!!!
E hospitals in Nashville: St Thomas system (includes Baptist)
S hospitals in Nashville: St Thomas system & Vanderbilt
P hospitals in Nashville: St Thomas system, Vanderbilt, HCA system