



FAMILY &  
CHILDREN'S  
SERVICE

# Health Assist

Health Assist is a program of Family & Children's Service that helps people identify and overcome barriers to affordable healthcare.

Health Assist Specialists may be contacted at:

ENGLISH	615-313-9972 or 1-800-269-4038
SPANISH	615-227-7568 or 1-800-254-7568
BOSNIAN, CROATIAN, & SERBIAN	615-313-9382 or 1-877-652-3069

Health Assist Specialists can assist people with the following needs:

UNINSURED:

- 1- Finding a medical home or primary care doctor
- 2- Help find free or low cost medications
- 3- Screen for TennCare or give counseling regarding private insurance or pre-existing plans
- 4- Providing information on the Affordable Care Act

INSURED:

Help with needs not covered by insurance, such as: pregnancy, dental care, eye glasses, and prescription medications

MEDICARE:

- 1- Screen for Medicare Savings Programs (QMB,SLMB) and explain benefits
- 2- Help with medications for those in the donut hole
- 3- Provide referrals for help with selecting Part D plans for medication
- 4- Insurance counseling for comparing Advantage plans vs. traditional Medicare

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